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ONLINE INSTRUCTIONAL MANUALS CONCEPT



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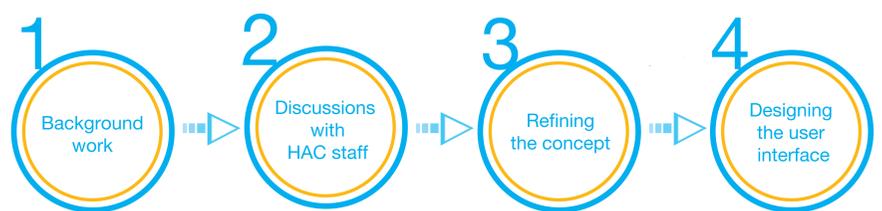
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ToGo Manuals concept

The ToGo Manuals concept was developed in the New Media Concepts for World Health Organization (WHO) course*. ToGo Manuals is an online tool for WHO's Health Action in Crisis (HAC) department staff involved in field work, whether leaving for, being in or returning from field. It provides instructional manuals of equipment, procedures and supplies. The manuals consist of step-by-step photo essays or how to videos complemented with text.

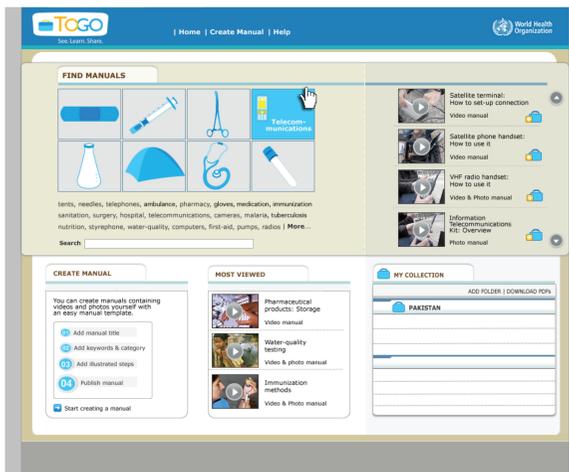
The ToGo manuals can be viewed online or downloaded as portable PDF files, as well as saved into a personal manual collection. The manuals can also be enriched by users who can comment on the manuals, update them and create new manuals based on their experiences.

Concept design process



User interface screens and video

Static UI screens and a video were created in order to give a concrete picture of the concept. The UI screens demonstrate one way to implement the concept (see below), while the video shows a hypothetical use scenario of how WHO/HAC staff could use the ToGo Manuals.

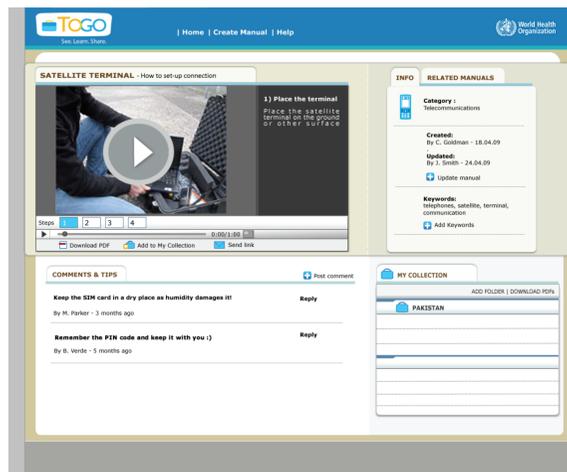


Main page

Users can access the ToGo Manuals from the WHO/HAC intranet. On the main page, the manuals can be browsed and searched using predefined manual categories, keywords or a search field.

When user clicks a manual category or a keyword, or performs a search, the related manuals appear in a list on the right hand side of the screen, as is exemplified here with the "Telecommunications" category.

User can also start creating a manual, view most viewed manuals, and use her/his personal manual collection titled My Collection.

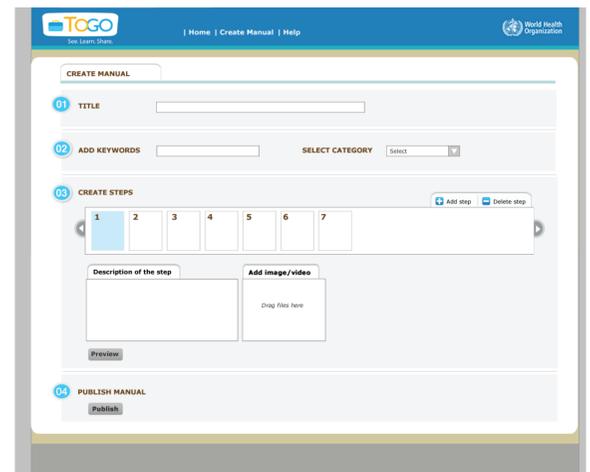


Manual page

The page opens when user has clicked a manual on the main page. A manual consists of an instructional photo essay or video(s) with text. The player shows the instructional steps one at a time, but user can also navigate between the steps in a desired order by clicking them.

The manual can be downloaded as a PDF file, which can be saved on a memory stick, or printed and folded into a booklet. User can add the manual to her/his personal collection. User can also send a link to the manual.

User can also add comments or practical tips to the manual, as well as update it.



Create manual page

The page allows user to create manuals with a simple template using her/his own photos/videos captured in the field. With the template, user can add a title and keywords to describe the manual, as well as select a suitable category for the manual.

When creating instructional steps for the manual, user can add a text description as well as photos and/or videos for each step.

Once the manual is ready, user can preview it, and finally publish it as a part of the ToGo Manuals so that others can view and complement it.



*New Media Concepts For WHO course, Spring 2009
Media Lab, University of Art and Design Helsinki
Supported by the Foreign Ministry of Finland
www.mlab.taik.fi/thirdsector/

